



**COLD**COAST  
AIRCONDITIONING SERVICES



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## ABOUT US...

### Our Purpose, Who We Are

#### Purpose

"To create a more comfortable everyday life for the many people"

#### Who We Are

"Established in 2013 on the sunny Gold Coast, COLD COAST prides itself in its ability to deliver quality products, installations and maintenance across a variety of residential and commercial spaces.

Our team is led by Jason du Buisson, the managing director, who has over 10 years experience in the air conditioning industry. After working for businesses that maintained a strong focus on profits and neglected the quality, he believed it was time to make a difference by introducing COLD COAST to the AC industry on the Gold Coast.

Our team of highly qualified air conditioning technicians along with our team of customer service representatives strive to provide a seamless experience from beginning to end. Meeting your needs is our top priority.

We look forward to establishing and maintaining a great relationship with all of our clients partners and suppliers into the future.

# ABOUT US...

Our Vision & Mission

## Our Vision

To be known as the No.1 company who 'does it better' within the Air Conditioning industry on the Gold Coast

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## Our Mission

We were founded on the belief that quality should never be compromised. Our goal is to consistently delivery reliable air comfort for every customer or client.



# ABOUT US...

## Our Core Values

### Safety

Each member of our team is equipped to perform each task with complete care for safety, whilst maintaining a focus on their professional attitude and efficiency. We take great care to ensure our clients and staff members are safely protected before, during and after the installation/maintenance or repair of each air conditioning system. We actively encourage our team members to address any safety concerns, and we take immediate action to find a solution to these concerns.

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### Teamwork

The strength of our team does not only lie in our combined experience and expertise, but also our ability to be honest and trust each other. We like to challenge the status quo through a more open and honest working environment, allowing team members the freedom to manage their jobs independently from beginning to end.

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### Innovation

We enjoy bringing fresh ideas to the table, embracing curiosity and thinking creatively to change the game at any and every opportunity. Our teams passion for innovation allows us to always be thinking "how can we make it better?".

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### Customer Commitment

We strive to deliver the greatest value to our clients through personalised service, commitment to quality, building great relationships and providing results. We are not shy to say that we have a fantastic level of customer satisfaction and we are committed to maintaining this.

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### Compassion/ Respect

Our team holds great appreciation for the Gold Coast/Brisbane community and environment. We like to engage in various fundraising events and regular donations to charities supporting those challenged with health, protection of children, animal welfare and the environment.

# WHAT WE DO...

Industries We Work With

At COLDCOAST we work with a variety of customers/ clients, from simple residential installations through to major commercial projects. We also work across a wide range of industries and sectors including...



RESIDENTIAL/HIGH RISE APARTMENTS



HOSPITAL/ MEDICAL SUITES



FACTORIES / WAREHOUSES



OFFICE SUITES



KINDERGARTENS/ SCHOOLS



CLUBS & HOTELS



RETAIL OUTLETS



AGED CARE FACILITIES



## WHAT WE DO

### Residential

#### Installation

At COLD COAST, we work with builders and customers to provide an air conditioning solution for any home space. Starting from a basic split system installation, right through to ducted air conditioning in large scale homes.

We provide a free quote service for any sized job and will work alongside our customers to ensure they receive the best quality installation possible.

#### Service & Maintenance

Our company also provides split system and ducted system cleans/service. Our service technicians will chemically clean and inspect various parts of the system to ensure the air conditioner operates effectively and efficiently to reduce running costs & extend the life of the system.

#### Repairs

The team also provides a breakdown/ corrective maintenance service. This can be carried out when a malfunction occurs. We will work alongside our customers to address the issue as quickly as possible. If a warranty claim is required we can also assist with this process.



## WHAT WE DO

### Commercial

#### Installation

At COLD COAST, we work closely with builders to ensure the project is accurately & fairly estimated and quoted. Our dedicated team strive to meet timelines and quality expectations. COLD COAST is also able to offer a full design service for air conditioning and mechanical systems.

#### Scheduled Service & Maintenance

Our team understands that life is busy and that regular maintenance is at times forgotten about. It is however important to stay on top of to ensure it does not become a financial burden to the company due to the cost of repairing or replacing equipment. Our Service & Maintenance agreements will provide each client with piece of mind in knowing that we will reduce disruption to the business whilst also reducing running costs.

#### Repairs

The team also provides a breakdown/ corrective maintenance service. This can be carried out when a malfunction occurs. We work alongside our clients to address the issue as quickly as possible.

Some companies we currently work with:





Before:



After:





## LICENCES & INSURANCE

### Company Details:

Jason du Buisson - Director

ACN: 162 678 293

ABN: 22 162 678 293

ARTICK Licence: AU32058

QBCC: 15024887



# COLD COAST

AIR CONDITIONING SERVICES



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VISIT WEBSITE