

COLDCOAST
AIR CONDITIONING & REFRIGERATION

COMPANY PROFILE

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ABOUT US...

Our Purpose, Who We Are

Who We Are

"Established in 2013 on the sunny Gold Coast, COLDCOAST prides itself in its ability to deliver quality products, installations and maintenance across a variety of residential and commercial spaces.

Our team is led by Jason du Buisson, the managing director, who has over 15+ years experience in the air conditioning industry. After working for businesses that maintained a strong focus on profits and neglected the quality, he believed it was time to make a difference by introducing COLDCOAST to the air conditioning & refrigeration industry on the Gold Coast.

Our team of highly qualified technicians along with our team of customer service representatives strive to provide a seamless experience from beginning to end. Meeting your needs is our top priority.

We look forward to establishing and maintaining a great relationship with all of our clients partners and suppliers into the future.

ABOUT US...

Our Vision & Mission

Our Vision

To be known as the No.1 company who 'does it better' within the Air Conditioning & Refrigeration industry on the Gold Coast

Our Mission

We were founded on the belief that quality should never be compromised. Our goal is to consistently deliver refrigeration and air conditioning satisfaction for every client.



ABOUT US...

Our Core Values

Safety

Every member of our team is equipped to perform each task with complete care for safety, whilst maintaining a focus on their professional attitude and efficiency. We take great care to ensure our clients and staff members are safely protected before, during and after the installation/maintenance or repair. We actively encourage our team members to address any safety concerns, and we take immediate action to find a solution to these concerns.

Teamwork

The strength of our team does not only lie in our combined experience and expertise, but also our ability to be honest and trust each other. We like to challenge the status quo through a more open and honest working environment, allowing team members the freedom to manage their jobs independently from beginning to end.

Innovation

We enjoy bringing fresh ideas to the table, embracing curiosity and thinking creatively to change the game at any and every opportunity. Our teams passion for innovation allows us to always be thinking "how can we make it better?".

Customer Commitment

We strive to deliver the greatest value to our clients through personalised service, commitment to quality, building great relationships and providing results. We are not shy to say that we have a fantastic level of customer satisfaction and we are committed to maintaining this.

Compassion/ Respect

Our team holds great appreciation for the Gold Coast/Brisbane community and environment. We like to engage in various fundraising events and regular donations to charities supporting those challenged with health, protection of children, animal welfare and the environment.

WHAT WE DO...

Industries We Work With

At COLDCOAST we work with a variety of clients, from simple residential installations through to major commercial projects. We also work across a wide range of industries and sectors including...



RESIDENTIAL/HIGH RISE APARTMENTS



HOSPITAL/ MEDICAL SUITES



FACTORIES / WAREHOUSES



OFFICE SUITES



KINDERGARTENS/ SCHOOLS



CLUBS & HOTELS



RETAIL OUTLETS



AGED CARE FACILITIES



WHAT WE DO

Commercial Refrigeration

Installation

At COLD COAST, we work closely with a number of clients in various industries (most notably children's centres, aged care facilities and retail). Our dedicated team strive to meet timelines and quality expectations for all cool room fit outs as well as commercial fridge, freezer & ice machine set ups.

Scheduled Service & Maintenance

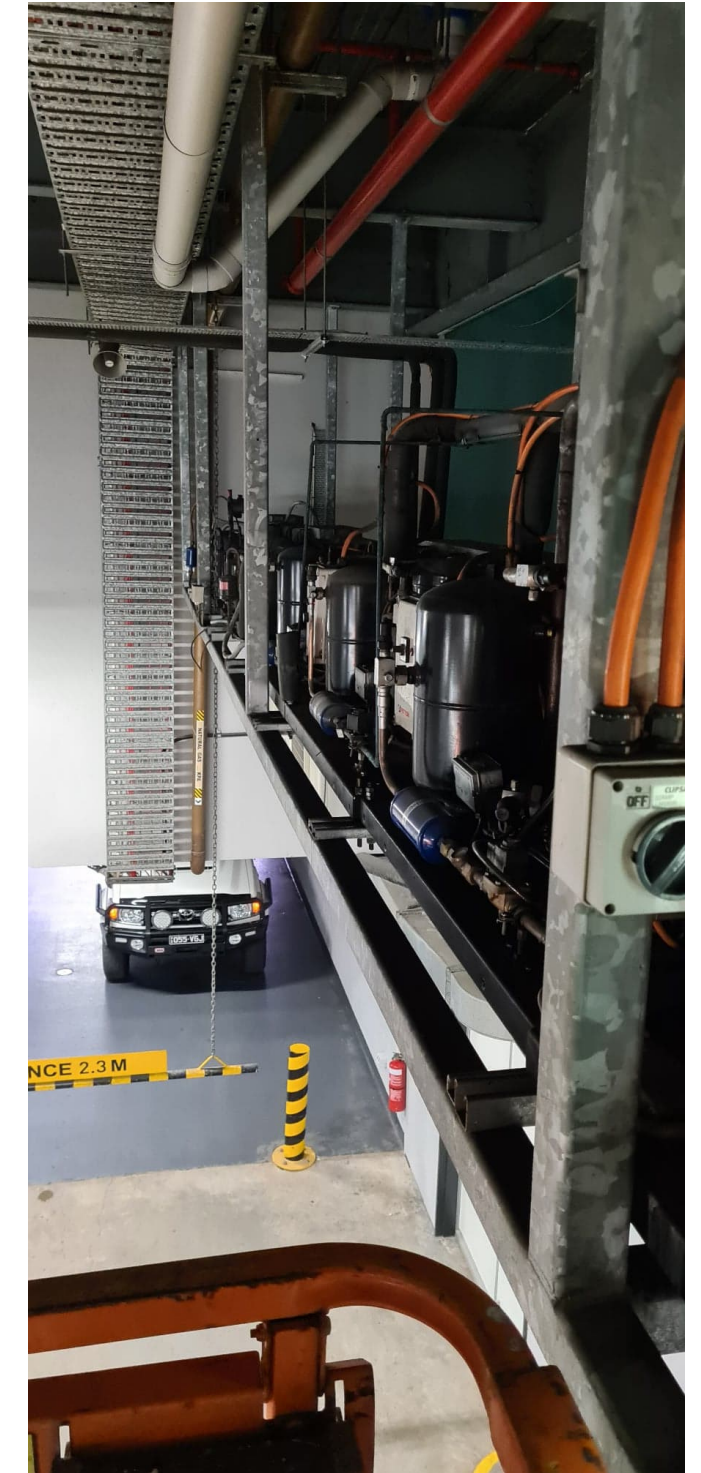
Our team understands that the needs of the business can at times mean that the resource maintenance can be neglected. It is however critical to stay on top of to ensure it does not become a financial burden to the company due to the cost of repairing or replacing refrigeration equipment. A pro-active maintenance program will significantly reduce reactive call outs, loss of stock and unexpected repair costs. Our team use a electronic job managment system which allows us to collate asset details and provide detailed reports for our clients. Our Service & Maintenance agreements will provide each client with piece of mind in knowing that we will reduce disruption to the business whilst also reducing running costs.

Repairs

The team also provides a breakdown/ corrective maintenance service. This can be carried out when a malfunction occurs. We work alongside our clients to address the issue as quickly as possible and are available **24/7 7 days a week** for all of our contract clients.



Couran Cove



Suncorp Stadium



WHAT WE DO

Residential Air Conditioning

Installation

At COLD COAST, we work with builders and customers to provide an air conditioning solution for any home space. Starting from a basic split system installation, right through to ducted air conditioning in large scale luxury homes.

We provide a free quote service for any sized job and will work alongside our customers to ensure they receive the best quality installation possible.

Service & Maintenance

Our company also provides split system and ducted system cleans/service. Our service technicians will chemically clean and inspect various parts of the system to ensure the air conditioner operates effectively and efficiently to reduce running costs & extend the life of the system.

Repairs

The team also provides a breakdown/ corrective maintenance service. This can be carried out when a malfunction occurs. We will work alongside our customers to address the issue as quickly as possible. If a warranty claim is required we can also assist with this process.





WHAT WE DO

Commercial Air Conditioning

Installation

At COLD COAST, we work closely with builders, hospitality business owners & facility maintenance companies to ensure the project is accurately & fairly estimated and quoted. Our dedicated team strive to meet timelines and quality expectations. COLD COAST is also able to offer a full design service for air conditioning and mechanical systems.

Scheduled Service & Maintenance

Our team understands that life is busy and that regular maintenance is at times forgotten about. It is however important to stay on top of to ensure it does not become a financial burden to the company due to the cost of repairing or replacing equipment. Our Service & Maintenance agreements will provide each client with piece of mind in knowing that we will reduce disruption to the business whilst also reducing running costs.

Repairs

The team also provides a breakdown/ corrective maintenance service. This can be carried out when a malfunction occurs. We work alongside our clients to address the issue as quickly as possible, whether it be a cool room, air conditioning system or ice machine.

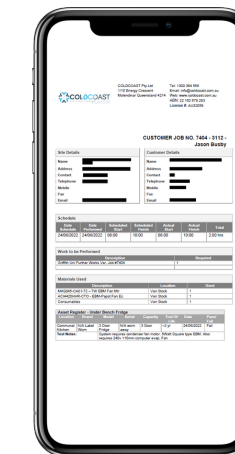
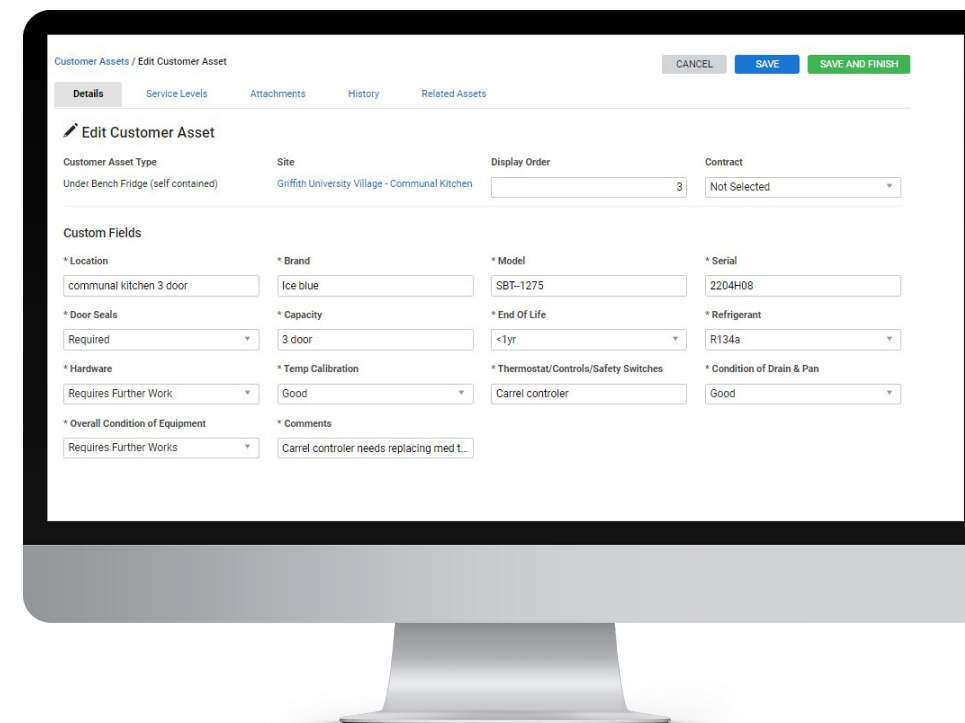




SOFTWARE USED BY OUR TEAM



Each COLD COAST team member has been provided extensive training with both SimPRO and SimPro eForms. Our team onsite & internally utilise the cloud-based asset maintenance software to manage SWMS, work orders, capture asset test readings for reporting, quote on asset defects, track recurring jobs and deliver on all service level agreements.





LICENCES & INSURANCE

ACN: 162 678 293
ABN: 22 162 678 293

LICENCES:

ARTICK Licence: AU32058
QBCC: 15024887
QLD Electrical Contractor: 90304

INSURANCE:

Public Liability (Solution Underwriting Agency Pty Ltd)
Limit \$20,000,000
Policy# AD451002364LIAB
Expiry: 15 April 2023

Work Cover
Policy# WAD140849896
Expiry: 30 June 2023



COLD COAST

AIR CONDITIONING & REFRIGERATION



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VISIT WEBSITE